

Director of Quality & Performance Improvement

The Fund for Public Health in New York City (FPHNYC) is a 501(c) 3 non-profit organization that is dedicated to the advancement of the health and well-being of all New Yorkers. To this end, in partnership with the New York City Department of Health and Mental Hygiene (DOHMH), FPHNYC incubates innovative public health initiatives implemented by DOHMH to advance community health throughout the city. It facilitates partnerships, often new and unconventional, between government and the private sector to develop, test, and launch new initiatives. These collaborations speed the execution of demonstration projects, effect expansion of successful pilot programs, and support rapid implementation to meet the public health needs of individuals, families, and communities across New York City.

PROGRAM OVERVIEW

The Office of School Health (OSH) is a joint Program of the Department of Education and the Department of Health and Mental Hygiene responsible for promoting the health of the 1.3 million school children enrolled in approximately 1,800 public and non public schools in the New York City. The OSH Adolescent Health Program manages, among other programs, in-school reproductive health programs at the high school level. These programs include the 1) School –Based Health Centers, which offer comprehensive primary care services that include mental health and reproductive health as critical components of adolescent health care services) 2) Connecting Adolescents to Comprehensive Healthcare (CATCH) Program which offers in-school pregnancy tests, emergency contraception, hormonal contraception and referrals for reproductive health care by OSH staff in the school medical rooms 3) Chancellor’s Initiative which is a \$80Million project to develop and build over 50 SBHC’s over the course of 3 years; and 4) School Based Mental Health Roadmap training initiative that offers over 60 workshops/trainings per year to over 300 mental health professionals working in NYC public schools.

The OSH is the recipient of several grants to develop, implement, and evaluate adolescent pregnancy prevention initiatives in NYC DOE schools. These grant-funded initiatives include offering reproductive health services in select middle and high school sites using nurse practitioners; providing technical assistance and training to over 70 high school and middle school SBHCs to improve services as well as revenue/reimbursement streams; and improving services in low performing SBHC sites.

POSITION OVERVIEW

The Director of Quality & Performance Improvement initiatives of the Adolescent Health Unit will work under the direction of the Director of Adolescent Health or her designee at the NYCDOHMH’s Office of School Health (OSH). Primary responsibilities will include, but not be limited to: working closely with the data/evaluation staff to track and review site specific Quality Performance Indicators (QPI) as well as other data for over 20 Sponsoring Institutions operating School Based Health Centers; preparing, reviewing and validating sponsor level QPI reports; overseeing data collection and management system design and development (OSCR); managing data quality monitoring and improvement activities; directly supervising data and evaluation program staff; and working with other SBHC RHP team members in the dissemination of data and program evaluation reports to improve the operation and management of NYC SBHCs.

RESPONSIBILITIES

- Collaborate with OSH senior leadership to help define key performance indicators, analytics and reporting strategies for practice improvement at the sponsor and clinic level.
- Direct continuous quality improvement efforts for the School Based Health Center (SBHC) program by overseeing performance improvement activities.
- Oversees systems for collection and reporting of data for programmatic and grant-related reports and proposals.
- Oversees design and development of data collection and management system (OSCR) including form and report development
- Manages data quality monitoring and improvement activities
- Analyze data and monitor quality performance indicators related to SBHC performance in key quality performance measures to identify trends in program performance and on services provided to patients in SBHC NYC public high schools.

- Synthesize and summarize information and key findings to help drive strategic decisions across the school based Adolescent Health Unit program.
- Under the direction of the Director of Adolescent Health or her designee, will create tracking systems to identify low performing SBHC sites in need of training and technical assistance to improve operations.
- Provide high level reports to senior staff summarizing each SBHC sponsors QPI data and the areas that are in need of improvement.
- In collaboration with other OSH leadership, works strategically with SBHC sponsoring institution leadership, site administrative and clinical leadership to improve SBHC operations as needed.
- Inform the provision of technical assistance and training for select SBHC participating sites.
- Provide sponsoring institutions site specific QPI data and assist SBHC leadership and site specific staff on how to utilize the data to inform ongoing practice improvement.
- Prepares progress reports on Quality Performance Indicators as well as other data as requested by the OSH leadership or funder.

QUALIFICATIONS

- Bachelors' Degree required. Master's in Public Health or Public Policy preferred.
- Minimum of 4 years of experience in health care setting; 2 of which must be in a quality improvement/practice transformation role.
- Knowledge and familiarity with NYS Article 28 and Joint Commission accreditation requirements governing outpatient clinics is required.
- Ability to communicate effectively in writing and verbally with individuals at all levels. Comfortable with public speaking and presentations
- Excellent writing and oral skills; ability to interact with interdisciplinary leadership including medical directors, hospital administrators, NYCDOE principals and assistant principals.

PREFERRED SKILLS

- Quality Improvement /Coaching experience or certification and working with health care management and clinical leadership preferred
- Familiarity and commitment to adolescent reproductive health issues.

SALARY AND BENEFITS

FPHNYC offers a comprehensive benefits package. The salary range for this position is commensurate with experience.

ADDITIONAL INFORMATION

There is potential for this position to transition to DOHMH and therefore candidates must meet DOHMH eligibility requirement including NYC residency.

TO APPLY

To apply, send Resume, with Cover Letter, including how your experience relates to this position, to publichealthjobs@fphnyc.org indicating “**Director of QI + your name**” in subject line.

The Fund for Public Health in New York City is an Equal Opportunity Employer and encourages a diverse pool of candidates to apply.