

## CLINICAL QUALITY SPECIALIST

The Fund for Public Health in New York City, (FPHNYC) is a 501(c)3 non-profit organization that is dedicated to the advancement of the health and well-being of all New Yorkers. To this end, in partnership with the New York City Department of Health and Mental Hygiene (DOHMH), FPHNYC incubates innovative public health initiatives implemented by DOHMH to advance community health throughout the city. It facilitates partnerships, often new and unconventional, between government and the private sector to develop, test, and launch new initiatives. These collaborations speed the execution of demonstration projects, effect expansion of successful pilot programs, and support rapid implementation to meet the public health needs of individuals, families, and communities across New York City.

### PROGRAM OVERVIEW

The Primary Care Information Project (PCIP), a bureau in the NYC Department of Health and Mental Hygiene (DOHMH) is devoted to improving health by promoting and supporting primary care. The PCIP works with over 1,300 health care organizations on increasing clinical prevention opportunities, reducing health disparities, managing/preventing chronic disease, and creating community linkages to support health promotion.

Many of the activities and services to primary care are funded by grants and delivered through the New York City Regional Electronic Adoption Center for Health (NYC REACH) devoted to promoting and supporting the adoption of the chronic care model; using payment reform to advance population health by advocating and promoting reforms and programs that will facilitate the delivery of quality primary care; and monitoring the New York City healthcare system by leveraging data to monitor quality of care and population health to inform public health decisions. To learn more, visit us at [www.nyc.gov/pcip](http://www.nyc.gov/pcip) or [www.nycreach.org](http://www.nycreach.org)

### POSITION OVERVIEW

PCIP is seeking a **Clinical Quality Specialist** to join the Quality Improvement (QI) team to work with NYC large practices (i.e., more than 10 providers) and small practices (i.e., less than 10 providers). With guidance from the Clinical Quality Manager, the **Clinical Quality Specialist** will be responsible for supporting a number of programs to advance chronic disease prevention with a focus on primary care transformation. Specifically, the **Clinical Quality Specialist** will provide technical assistance on the Electronic Health Record (EHR) incentive program "Meaningful Use" and other quality improvement initiatives.

**There is a potential for this position to transition to DOHMH and therefore candidates must meet DOHMH eligibility requirements, including NYC residency.**

### RESPONSIBILITIES

- Facilitate the engagement of clinical quality improvement initiatives, including the EHR Meaningful Use program.
- Conduct on-site/remote visits to provide technical assistance to providers and care team members.

- Provide support for workflow redesign and EHR documentation to improve efficiency for care management, accelerate Meaningful Use achievement and create clinical-community linkages.
- Provide coaching on preventive-health features of EHRs and how to use them as part of QI activities.
- Participate in forums discussing performance feedback and sharing best practices for QI efforts and practice transformation programs.
- Assist manager and sr. clinical quality specialists with data analysis and data-aggregation; including scheduling meetings, keeping agendas and minutes, and monthly reports.
- Serve as a liaison between practice staff and various PCIP projects.
- Deliver presentations and trainings to internal and external audiences.

## **QUALIFICATIONS**

### **Minimum Qualifications**

- Bachelor's degree; Master's degree a plus.
- Two plus years of relevant work experience including involvement in Quality Improvement, PCMH, and/or Meaningful Use initiatives.
- Ability to travel within the 5 boroughs of NYC.
- Advanced skills in data management as well as the ability to analyze and present data to groups and individuals.

### **Preferred**

- Experience with quality improvement initiatives in small and large clinical practices.
- Knowledge of Meaningful Use and PCMH programs.
- Outpatient primary care experience and familiarity with hypertension, diabetes and other cardiovascular-related priority health areas.
- Ability to work collaboratively with physicians, staff and external organizations.
- Strong computer skills and prior experience using one or several EHR systems, such as: eClinicalWorks, EPIC, GE, and NextGen.
- Excellent time management and communication skills.

## **SALARY AND BENEFITS**

FPHNYC offers a comprehensive benefits package. The salary range for this position is commensurate with experience and salary history.

## **TO APPLY**

To apply, send resume, with cover letter, including salary requested and how your experience relates to this position, to [publichealthjobs@fphnyc.org](mailto:publichealthjobs@fphnyc.org) indicating "**Clinical Quality Specialist - and your name**" in subject line.

***The Fund for Public Health in New York City is an Equal Opportunity Employer and encourages a diverse pool of candidates to apply.***