

CLINICAL QUALITY SPECIALIST

The Fund for Public Health in New York City, (FPHNYC) is a 501(c)3 non-profit organization that is dedicated to the advancement of the health and well-being of all New Yorkers. To this end, in partnership with the New York City Department of Health and Mental Hygiene (DOHMH), FPHNYC incubates innovative public health initiatives implemented by DOHMH to advance community health throughout the city. It facilitates partnerships, often new and unconventional, between government and the private sector to develop, test, and launch new initiatives. These collaborations speed the execution of demonstration projects, effect expansion of successful pilot programs, and support rapid implementation to meet the public health needs of individuals, families, and communities across New York City.

PROGRAM OVERVIEW

The Primary Care Information Project (PCIP), a bureau in the NYC Department of Health and Mental Hygiene (DOHMH) is devoted to improving health by promoting and supporting primary care. The PCIP works with over 1,300 health care organizations on increasing clinical prevention opportunities, reducing health disparities, managing/preventing chronic disease, and creating community linkages to support health promotion.

Many of the activities and services to primary care are funded by grants and delivered through the New York City Regional Electronic Adoption Center for Health (NYC REACH) devoted to promoting and supporting the adoption of the chronic care model; using payment reform to advance population health by advocating and promoting reforms and programs that will facilitate the delivery of quality primary care; and monitoring the New York City healthcare system by leveraging data to monitor quality of care and population health to inform public health decisions. To learn more, visit us at www.nyc.gov/pcip or www.nycreach.org

POSITION OVERVIEW

In collaboration with FPHNYC, PCIP is seeking a **Clinical Quality Specialist** to join the Quality Improvement (QI) team. The **Clinical Quality Specialist** will be expected to work on QI initiatives focused on improving adherence to Million Hearts clinical quality measures, with special attention to blood pressure control, and addressing diabetes prevention and management through the delivery of evidence-based lifestyle programming. In addition, the **Clinical Quality Specialist** is responsible for delivering technical assistance to NYC REACH providers, at independent small practices and community health centers, on the Electronic Health Record (EHR) incentive program "Meaningful Use" and other practice transformation programs such as Patient Centered Medical Homes (PCMH).

RESPONSIBILITIES

The **Clinical Quality Specialist** will collaborate with QI staff to implement a systematic, practice-facing program to improve health outcomes and patient self-management efforts. The **Clinical Quality Specialist** will serve as a primary point of contact for physicians and their staff at independent small practices. Primary responsibilities include, but are not limited to:

- Managing a caseload of 20-30 practices in the engagement of quality improvement initiatives and the EHR Meaningful Use program using practice facilitation strategies
- Conducting on-site visits to provide technical assistance to physicians improving patient health outcomes, particularly for hypertension, pre-diabetes, diabetes, smoking, and other cardiovascular-related priority health areas.
- Providing support for workflow redesign and EHR documentation to improve office efficiency for care management
- Providing coaching on preventive-health features of EHRs and how to use them as part of QI activities
- Participating in forums discussing performance feedback and sharing best practices for QI efforts and practice transformation programs
- Serving as a liaison between practice staff and various PCIP teams to provide feedback on QI efforts
- Delivering presentations and trainings to internal and external audiences

QUALIFICATIONS

Minimum Qualifications

- Bachelor's degree; Master's degree a plus
- Two plus years of relevant work experience including involvement in Quality Improvement, Patient Centered Medical Home, and Meaningful Use initiatives at health care practices.
- Ability to travel within the 5 boroughs of NYC
- Advanced skills in data management as well as the ability to analyze and present data to groups and individuals

Preferred

- Two plus (2+) years of project management experience
- Experience completing or leading quality improvement initiatives in a community health centers
- Knowledge of Meaningful Use and Patient Centered Medical Home (PCMH) programs Outpatient primary care experience and familiarity with hypertension, diabetes, smoking and other cardiovascular-related priority health areas.
- Ability to work collaboratively with physicians, staff and external organizations
- Strong computer skills
- Electronic health record and training experience
- Excellent time management and communication skills

There is a potential for this position to transition to DOHMH and therefore candidates must meet DOHMH eligibility requirements, including NYC residency.

SALARY AND BENEFITS

FPHNYC offers a comprehensive benefits package. The salary range for this position is commensurate with experience and salary history.

TO APPLY

To apply, send resume, with cover letter, including salary requested and how your experience relates to this position, to publichealthjobs@fphnyc.org indicating “**Clinical Quality Specialist _your name**” in the subject line.

The Fund for Public Health in New York City is an Equal Opportunity Employer and encourages a diverse pool of candidates to apply.