

COMMUNITY QUALITY IMPROVEMENT SPECIALIST

The Fund for Public Health in New York City, (FPHNYC) is a 501(c)3 non-profit organization that is dedicated to the advancement of the health and well-being of all New Yorkers. To this end, in partnership with the New York City Department of Health and Mental Hygiene (DOHMH), FPHNYC incubates innovative public health initiatives implemented by DOHMH to advance community health throughout the city. It facilitates partnerships, often new and unconventional, between government and the private sector to develop, test, and launch new initiatives. These collaborations speed the execution of demonstration projects, effect expansion of successful pilot programs, and support rapid implementation to meet the public health needs of individuals, families, and communities across New York City.

PROGRAM OVERVIEW

The Primary Care Information Project (PCIP), a bureau in the NYC Department of Health and Mental Hygiene (DOHMH) is devoted to improving health by promoting and supporting primary care. The PCIP works with over 1,300 health care organizations on increasing clinical prevention opportunities, reducing health disparities, managing/preventing chronic disease, and creating community linkages to support health promotion.

Many of the activities and services to primary care are funded by grants and delivered through the New York City Regional Electronic Adoption Center for Health (NYC REACH) devoted to promoting and supporting the adoption of the chronic care model; using payment reform to advance population health by advocating and promoting reforms and programs that will facilitate the delivery of quality primary care; and monitoring the New York City healthcare system by leveraging data to monitor quality of care and population health to inform public health decisions. To learn more, visit us at www.nyc.gov/pcip or www.nycreach.org

POSITION OVERVIEW

Under the supervision of the Program Manager, the **Community Quality Improvement Specialist (Specialist)** will be responsible for assisting in the implementation of a set of programs that provide quality improvement education to health care professionals, with a focus on integrating community pharmacists into clinical care and improving medication adherence. The **Specialist** will work directly with community pharmacists and pharmacy staff on workflow redesign and population health reporting to improve patient health outcomes.

RESPONSIBILITIES

- Manage a caseload of 10-20 pharmacies and conduct on-site and remote visits with pharmacies across the 5 boroughs to provide program assistance.
- Plan and coordinate the development, implementation and execution of sub-programs, special projects, and other initiatives designed to achieve the overall mission, goals, and objectives of the program.
- Oversee and administer all facets of the day-to-day operations of the various programs and activities related to the position.

- Serve as primary liaison with internal and external constituencies on all matters relating to program activities.
- Plan, develop, and implement strategies for identifying and generating resource opportunities for program activities.
- Provide and/or coordinate the provision of technical guidance, consultation, related support to internal and external stakeholders within area of program focus.
- Create, produce, and deliver a range of educational, and informational presentations, and/or resource materials related to program activities and initiatives.
- Manage and/or coordinate the collection, compilation, and analysis of program activity data; develop, write, edit, and present comprehensive statistical and narrative program reports and evaluations.
- Develop operating goals and objectives; implement and administer methods and procedures to enhance operations, as appropriate.
- Perform miscellaneous job-related duties as assigned.

QUALIFICATIONS

- Bachelor's degree; Master's degree a plus.
- Two plus years of relevant work experience including involvement in Quality Improvement, PCMH, and/or Meaningful Use initiatives.
- Ability to travel within the 5 boroughs of NYC.
- Keen attention to detail and ability to prioritize and handle multiple assignments.
- Ability to work independently and exercise a high degree of initiative to accomplish tasks and solve problems.
- Excellent interpersonal, collaborative and team skills are a must.
- Strong written and oral communication skills.
- Experience working with community pharmacist preferred.

Additional Information: There is a potential for this position to transition to DOHMH and therefore candidates must meet DOHMH eligibility requirements, including NYC residency.

SALARY AND BENEFITS

FPHNYC offers a comprehensive benefits package. The salary range for this position is commensurate with experience.

TO APPLY

To apply, send resume, with cover letter, including salary requested and how your experience relates to this position, to publichealthjobs@fphnyc.org indicating "Community Quality Improvement Specialist and your name" in the subject line.

The Fund for Public Health in New York City is an Equal Opportunity Employer and encourages a diverse pool of candidates to apply.