

Behavioral Health Connector, Harlem Behavioral Health Connection Project

The Fund for Public Health in New York City, (FPHNYC) is a 501(c)3 non-profit organization that is dedicated to the advancement of the health and well-being of all New Yorkers. To this end, in partnership with the New York City Department of Health and Mental Hygiene (DOHMH), FPHNYC incubates innovative public health initiatives implemented by DOHMH to advance community health throughout the city. It facilitates partnerships, often new and unconventional, between government and the private sector to develop, test, and launch new initiatives. These collaborations speed the execution of demonstration projects, effect expansion of successful pilot programs, and support rapid implementation to meet the public health needs of individuals, families, and communities across New York City.

PROGRAM OVERVIEW

The Division of Mental Hygiene at the New York City Department of Health and Mental Hygiene (DOHMH) is establishing a small scale, eight month intervention project to examine strategies aimed at increasing Health and Recovery Plan (HARP) and Health Home enrollment in New York City. A HARP is a special needs health insurance plan available to eligible Medicaid beneficiaries that manages physical health, mental health, and substance use services in an integrated way for adults with significant behavioral health needs. Eligible members have the opportunity to receive care management services by enrolling in a Health Home. A Health Home is a virtual network of care management agencies that provide care coordination services and the development of person centered plans of care for enrolled individuals.

POSITION OVERVIEW

The part time Behavioral Health Connectors will be based at the DOHMH East Harlem Neighborhood Health Action Center but working in both East and Central Harlem to provide educational sessions on HARP, Health Home Care Management and Home and Community Based Services (HCBS) and facilitate connection to one care management agency to enroll members into HARP and Health Home. In addition, Connectors will receive training on Medicaid managed care, Health and Recovery Plans (HARP), Health Homes, care management, home and community-based services, and on outreach strategies. The temporary position will tentatively begin July 1, 2018 and will end no later than March 31, 2019.

Community Health Workers and Peer Specialists are encouraged to apply.

RESPONSIBILITIES

- Must successfully complete DOHMH training on Medicaid managed care, Health and Recovery Plans (HARP), Health Homes, care management and home and community-based services.
- Must successfully complete training on data collection and Health Home enrollment process offered by the selected care management agency.
- Utilize the networks and contacts developed by the East Harlem Neighborhood Health Action Center and offer training, education, and outreach at those sites (NYCHA buildings, DHS shelters, hospitals, community-based organizations, faith-based organizations, etc.) and develop new contacts.
- Educate HARP beneficiaries, community members and site staff members on the benefits of: Medicaid managed care, Health and Recovery Plans (HARP), Health Homes, care management and home and community-based services.
- Refer and/or enroll at least 50 eligible community members to a Health Home.

- Complete Health Home consent forms for interested Medicaid beneficiaries.
- Conduct outreach and education in East and Central Harlem. This position will require walking or standing for long periods.
- Collect and report data on outreach and enrollment.
- Attend weekly supervision with site staff.
- Attend scheduled meetings with DOHMH and staff from the Care Management Agency.
- Attend community events hosted by the East Harlem Health Action Center to promote HARP, Health Home, and HCBS.

REQUIRED QUALIFICATIONS

- Minimum requirement of a high school diploma or its educational equivalent.
- Two years satisfactory experience working with consumers of mental health and/or substance use services as a counselor, behavioral health advocate, or other related title in a human services area.
- Minimum of 1-2 years of sales, marketing, or community outreach experience
- Interest in learning and educating others about mental health and substance use programs offered through Medicaid and connecting individuals to services.
- Current resident of New York City.
- Able to travel throughout Harlem. Familiarity with East and Central Harlem neighborhoods.
- Available for possible evening and weekend shifts as needed.
- Demonstrated proficiency in using Microsoft Word and Excel in an academic and/or employment setting.
- Ability to work independently and as part of a team.

Desired Skills

- Cultural humility in engaging with people of Black, Latino and Asian background
- Willing to collaborate with diverse staff in a community setting.
- Speaks easily with new people and can engage with diverse beneficiaries.
- Has an interest or passion in helping others access mental health and substance use services.
- Bilingual skills (Spanish or Mandarin preferred).

SALARY AND BENEFITS

This is a part-time position, up to 20 hours per week, with an hourly wage of \$17 per hour.

TO APPLY

To apply, send Resume, with Cover Letter, including salary requirements and how your experience relates to this position, to publichealthjobs@fphnyc.org indicating “**Behavioral Health Connector _your name**” in subject line.

The Fund for Public Health in New York City is an Equal Opportunity Employer and encourages a diverse pool of candidates to apply.